



6 Courses

Introduction to Computers

Introduction to Secure
Networking

Essential Aspects of
Software, Hardware, and
Data Backup

Cybersecurity and Privacy

The Microsoft 365 Ecosystem

Technical Diagnostics and
Troubleshooting Techniques



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Matthew Roupp

has successfully completed the online Professional Certificate

Microsoft IT Support Specialist

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- Proficiency in system analysis and maintenance.
- Skills in software configuration and recommendation using the Microsoft 365 ecosystem.
- Practice in establishing robust security protocols.
- Expertise in diagnostics and troubleshooting.

Marni Baker-Stein

Marni Baker-Stein,
Chief Content Officer

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